



QUEEN OF CLUBS

UNITED KINGDOM

FRANCE

ITALY

IBIZA

SWITZERLAND

FLY PRIVATE

WHAT'S ON

WWW.QUEENOFCLUBS.COM

WHO WE ARE

Filippo Torriani - CEO & Founder

Filippo Torriani was bitten by the travel bug 25 years ago. Fresh out of university with a degree in Political Science, his only desire was to escape Milan and see the world! After starting as a tour operator rep, Filippo became an area manager for Kuoni Resorts, overseeing operations from Zanzibar to Mexico.

Once back in Europe, Filippo joined Swissair to complete his travel experience. He then started to work for the world's most iconic hotels as a sales ambassador, including Milan's Principe di Savoia and Monte Carlo's Hotel Metropole covering markets like South America, the Middle and the Far East and Europe.

An expert in luxury attitude techniques, by 2009, Filippo was convinced that it was time to reshape the way services are booked in travel. He realised he could revolutionise the quality and variety of products to new and existing ultra-high-net-worth travellers, so he created one of the first B2B Luxury Concierge Companies and, with it, a new lifestyle concept. Queen of Clubs Lifestyle Luxury Services was born.

Filippo now leads more than 50 people spanning 15 different nationalities and more than 20 languages, bringing the ultimate lifestyle service to his loyal and sophisticated agents worldwide. Filippo has just moved to Ibiza with his wife, Alexia and their daughter, Georgia. In his spare time, he plays golf and enjoys mixing deep, electro-melodic music.



WHO WE ARE

Jennifer Frusci Virgilio - Partner

Jennifer Frusci Virgilio started her career in travel with American Airlines, where she worked for ten years and loved the sector. She stayed in the travel business and joined La Samanna, which was then owned by Orient Express Hotels (now Belmond). She then spent some time on the Orient-Express New York Sales team before finally opening up the USA Office for Pineapple Hotels.

In 2008, Jennifer moved to Monte Carlo to join her husband, taking some time off to explore her new home in Monaco. Moving to London, she opened the JG Black Book of Travel UK office, representing some excellent products like Aqua Expeditions and Bulgari Hotels. After her daughter was born in 2012, Jennifer was eager for a change, and she joined Queen of Clubs in 2013. Then, in 2016, Jennifer was asked to test for the Wendy Perrin WOW List and is now a proud, Trusted Travel Expert with overall great feedback.

Jennifer lived in Rome with her husband, Luca, and their daughter, Lily-Rose, for eight years. She loved exercising in the gorgeous parks of Rome, doing yoga, and spending time exploring Rome and its surroundings as a local with Italian friends. Jennifer recently moved back to London and is enjoying being reacquainted with the city while still being lucky enough to return to Rome during the school holidays.



SPECIAL REQUESTS

We bridge the gap between our clients and their wildest dreams with discretion, care, and flexibility. From the perfect family Christmas to an audience with Pope, if you can imagine, we can realise it.

Say Yes to the Yacht

The night before proposing to his girlfriend, our client decided he wanted to pop the question on a 50-metre yacht in Ibiza. In less than 24 hours, we got him the yacht, and he got the girl!

Divine Intervention

One of our clients wanted to take his family of six to meet the Pope and have a picture with him. We made it happen with all the extras!

Emergency Exit

In November 2015, we hosted a high-level New Yorker on their first trip with us to Paris. Having experienced 9/11 first-hand, our client was very nervous when they became caught up in the area of the Bataclan attack. With the city on lockdown, our driver evacuated the client, returning them to their hotel safely and quickly. We organised a private jet immediately the next morning while all flights & trains were cancelled for days. They've been our clients ever since.



SPECIAL REQUESTS

Finding Love in Paris and London

Our client wanted 'The Bachelor TV Experience' to ultimately find his true partner in life. So we arranged a series of extravagant dates in Paris and London. We rented an entire climbing centre for daytime dates and organised decadent evenings out. The 'Bachelor' had our driver going all over London to buy gifts for all his dates and, in the end, he found that special someone!

Birkins: Bagged

An Australian client came to Paris and set their heart on a Birkin, the world's most coveted and elusive handbag. Though practically impossible to obtain, we organised an appointment on the spot and guaranteed them the bag. Our client then flew to Rome and decided they wanted another Birkin! We secured an appointment for the next day and guaranteed them a second bag. Mission impossible, accomplished!

Christmas, all wrapped up with Queen of Clubs

A client gave us a huge budget to buy all their Christmas presents for their family of six. We sourced a sleigh load of gifts, wrapped each one perfectly for its recipient, and delivered them beautifully under our client's tree, ready and waiting for when they flew into London. It was a very happy Christmas!



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WHAT'S ON

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PARTNERS

Our Queen of Clubs and Fly Private websites showcase the most luxurious and exciting experiences and services we offer. Everything can be personalised. Nothing is out of reach. Broaden your horizons and keep in touch!

BeConcierge



SERANDIPIANS
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ANTHONY KNOX
& ASSOCIATES



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ITALY

DUCO
FRANCE



The Air Charter
Association



WE SUPPORT



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Our website is free to browse. However, to access our experiences' full details and prices you will be required to sign in by filling up a one-time form with your details. Once complete, we will then authorise your request and send you an email with a temporary password, which will enable you to access our world. Please login with your account or request access.





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