



**Travel: exclusively. A luxury lifestyle concierge, custom built to broaden the horizons of the world's finest travel organisers.**

Born in London, Queen of Clubs was founded in 2009, with one mission: to take luxury travel to the next level. Using cutting edge technology and innovation, we provide the finest travel solutions for the most discerning clientele.

UK

FRANCE

ITALY

IBIZA

## **Our Services**

Our clients expect luxury. Our business is exceeding expectations. We meet our clients' needs quickly and efficiently, going the extra mile as standard.

We provide air and ground logistics. Private jets, chauffeur services, security, customised tours, luxury hotels or villas, and Michelin starred restaurants are just the tip of the iceberg.

Whether it's Trooping the Colour for the Queen's birthday, a private after-hours visit to the Louvre, the Sistine Chapel all for you or a sold-out show, we make it happen. Wimbledon, Champions League, the bucket list Monaco Grand Prix...We can secure tickets to any sold out event, even Dior at the V&A or Harry Potter Studio Tour! And no matter where in the world our client might be, we deliver our exclusive services on time.

## **Queen of Clubs' View**

Luxury travel is changing. High spending clients aren't just jet-setting all over Europe anymore. They're taking friends and family with them. And they don't want to have to worry about a thing, so they're calling for lifestyle hosts and fixers for the duration of their trips. They expect access to all areas, with the highest level of hospitality. For these ultra-high net-worth individuals, time is no longer the ultimate luxury: they value extraordinary experiences, VVIP access, tailor-made itineraries, and unique, one of a kind adventures, designed especially for them. Our clients expect the world. We give it to them.



## **Special Requests**

We bridge the gap between our clients and their wildest dreams with discretion, care, and flexibility. From the perfect family Christmas to an audience with Pope, if you can imagine, we can realise it.

## **Say Yes to the Yacht**

The night before proposing to his girlfriend, our client decided he wanted to pop the question on a 50-metre yacht in Ibiza. In less than 24 hours, we got him the yacht, and he got the girl!

## **Divine Intervention**

One of our clients wanted to take his family of six to meet the Pope and have a picture with him. We made it happen with all the extras!

## **Emergency Exit**

In November 2015, we hosted a high-level New Yorker on their first trip with us in Paris. Having experienced 9/11 first hand, our client was very nervous when they became caught up in the area of the Bataclan attack. With the city on lock down, our driver evacuated the client from the area, returning them to their hotel safely and quickly. We organised a private jet immediately the next morning while all flights & trains were cancelled for days. They've been our clients ever since.

## **Finding Love in Paris & London**

Our client wanted 'The Bachelor TV Experience' to ultimately find his true partner in life. So we arranged a series of extravagant dates in Paris and London. We rented an entire climbing centre for daytime dates, and organised decadent evenings out. The 'Bachelor' had our driver going all over London to buy gifts for all of his dates and, in the end, he did find that special someone!

## **Birkins: Bagged**

An Australian client came to Paris, and set their heart on a Birkin, the world's most coveted, and elusive handbag. Though practically impossible to obtain, we were able to organise an appointment on the spot, and guaranteed them the bag.

Our client then flew to Rome, where they decided they wanted another Birkin! We secured them an appointment for the next day and guaranteed a second bag. Mission impossible, accomplished!

## **Christmas, all wrapped up with Queen of Clubs**

A client gave us a very large budget to buy all their Christmas presents for their family of six. We sourced a sleigh load of gifts, wrapped each one perfectly for its recipient, and presented them beautifully under our client's tree, ready and waiting for when they flew into London. It was a very happy Christmas!



**Filippo Torriani** was bitten by the travel bug 25 years ago. Fresh out of university with a degree in Political Science, his only desire was to escape Milan and see the world! After starting out as a tour operator rep, Filippo became an area manager for Kuoni resorts, overseeing operations from Zanzibar to Mexico.

Returning to Europe, Filippo joined Swissair to complete his travel experiences. He then started to work for the world's most iconic hotels as a sales ambassador, including Milan's Principe di Savoia and Monte Carlo's Hotel Metropole covering markets like South America, the Middle and Far East and Europe.

An expert in luxury attitude techniques, by 2009 Filippo was convinced that it was time to reshape the way services are booked in travel. Realising he could revolutionise the quality and variety of products on offer to new and existing ultra-high net-worth travellers, he created one of the first B2B Luxury Concierge Companies, and with it, a new lifestyle concept. Queen of Clubs Lifestyle Luxury Services was born. Ten incredible years on, Queen of Clubs has expanded from the UK to France, Italy and the summer hub of the jet-set, Ibiza. Filippo now runs an operation of 45 people spanning 15 different nationalities and more than 20 languages, bringing the ultimate lifestyle service to his loyal and sophisticated agents worldwide. Filippo has just moved to Ibiza with his wife Alexia and their daughter, Georgia. In his spare time, he plays golf and enjoys mixing deep, electro-melodic music which can be found on our website's music page.

**Jennifer Frusci Virgilio** Started her career in travel with American Airlines where she worked for 10 years and loved the sector. She stayed in the travel business & joined La Samanna which was then owned by Orient-Express Hotels (now Belmond). She then spent some time on the Orient-Express New York Sales team before finally opening up the USA Office for Pineapple Hotels.

In 2008, Jennifer moved to Monte Carlo to join her husband - taking some time off to explore her new home in the South of France & Monaco, which has been a really beneficial experience. Moving to London, she opened JG Black Book of Travel UK office, representing some wonderful products like Aqua Expeditions and Bulgari Hotels.

After her daughter was born in 2012, Jennifer was eager for a change. She joined Queen of Clubs in 2013. Then, in 2016, Jennifer was asked to test for the Wendy Perrin WOW List and is now a proud Trusted Travel Expert with overall great feedback.

Jennifer lives in Rome with her husband, Luca and their daughter Lily Rose. She loves to exercise in the gorgeous parks of Rome, enjoys doing yoga, and spending time exploring Rome and surroundings as a local with Italian friends.







Our website showcases the most luxurious and exciting experiences and services that we offer. Everything can be personalised. Nothing is out of reach. Broaden your horizons at [Queenofclubs.com](https://Queenofclubs.com)

It's time to fly! Browse our new website [Flyprivate.Queenofclubs](https://Flyprivate.Queenofclubs) dedicated to our Private Jet Division, to obtain real-time quotes and find an empty leg. This division is open for worldwide jets and operates 24/7 with a dedicated team.

UK

FRANCE

ITALY

IBIZA



#### OUR PARTNERS



**Traveller Made**  
DMC Partner

**DUCO**  
ITALY



**in-country partners**  
TRAVEL LEADERS GROUP

**BeConcierge**

[Queenofclubs.com](https://Queenofclubs.com)

[Flyprivate.Queenofclubs](https://Flyprivate.Queenofclubs)

TECHNOLOGY POWERED BY BECONCIERGE crm



## KEEP IN TOUCH

Filippo Torriani  
CEO & Founder  
[Filippo@Qofclubs.com](mailto:Filippo@Qofclubs.com)

Jennifer Frusci Virgilio  
Partner & Chief Business Development Officer  
[Jennifer@Qofclubs.com](mailto:Jennifer@Qofclubs.com)

**UK OFFICE**  
Queen of Clubs Lifestyle Luxury Services Ltd

**FRANCE OFFICE**  
Queen of Clubs France Sarl

Stephen Challens  
Director of Leisure, UK  
[Stephen@Qofclubs.com](mailto:Stephen@Qofclubs.com)

Andreas Eberhart  
Chief Operating Officer  
[Andreas@Qofclubs.com](mailto:Andreas@Qofclubs.com)

The Shepherds Building, London W14 0DA  
[Booking.UK@Qofclubs.com](mailto:Booking.UK@Qofclubs.com)  
+44 207 602 8221

43, Rue Beaubourg, 75003 Paris  
[Booking.France@Qofclubs.com](mailto:Booking.France@Qofclubs.com)  
+33 1 777 21731

**ITALY OFFICE**  
Queen of Clubs SA

**IBIZA OFFICE**  
Queen of Clubs Ibiza

Mara Murgia  
Director of Leisure, Italy  
[Mara@Qofclubs.com](mailto:Mara@Qofclubs.com)

Tiago Rocha  
Group Director of Sport and Private Air – Ibiza Specialist  
[Tiago@Qofclubs.com](mailto:Tiago@Qofclubs.com)

Via Porta 2, 6830 Chiasso CH  
[Booking.Italy@Qofclubs.com](mailto:Booking.Italy@Qofclubs.com)  
+41 916 900 010

[Booking.Ibiza@Qofclubs.com](mailto:Booking.Ibiza@Qofclubs.com)  
+44 207 602 8221

**FLY PRIVATE**  
Queen of Clubs Lifestyle Luxury Services Ltd

**SOCIAL MEDIA**  
Queen of Clubs Lifestyle Luxury Services Ltd

Tiago Rocha  
Group Director of Sport and Private Air – Ibiza Specialist  
[Tiago@Qofclubs.com](mailto:Tiago@Qofclubs.com)

Alexia Parmigiani  
Art Media Director – Ibiza Product Manager  
[Alexia@Qofclubs.com](mailto:Alexia@Qofclubs.com)

The Shepherds Building, London W14 0DA  
[Flyprivate.Queenofclubs](mailto:Flyprivate.Queenofclubs)  
+44 740 394 2521

Ornella Martino  
Content Creator  
[Ornella@Qofclubs.com](mailto:Ornella@Qofclubs.com)  
+44 207 602 8221

UK

FRANCE

ITALY

IBIZA